

BEST HEATING & AIR CONDITIONING CO

FORT COLLINS

HEATING & AIR CONDITIONING

Big Enough To Serve, Small Enough To Care



Years in business: 85
Number of employees: 75

FORT COLLINS HEATING & AIR CONDITIONING

fortcollinsheating.com

208 Commerce Dr. • Fort Collins 80524 • Phone: 970.484.4552

WHAT IS ONE OF YOUR GREATEST ACHIEVEMENTS?

Even though Fort Collins Heating & Air Conditioning has been recognized as one of the fastest growing privately owned companies in the U.S. twice, and has been named to the Bryant Factory Authorized Dealer's Circle of Champions, I am most proud that my family has been serving Fort Collins for four generations, including my grandfather, father, my sons and myself.

WHAT IS THE STORY BEHIND YOUR NAME?

The original company name was Fort Collins Sheet Metal Co. Back in the early days, air conditioning wasn't a part of the market and heating was a small part of the business because of the small town and small market for furnace work. So, the company did a lot of "tin work" or sheet metal work, including

gutter work, custom sheet metal, fireplace utensils, garbage cans, architectural sheet metal, automobile/race car panels and, of course, ductwork. When I bought the dormant company from my grandfather in 1996, I changed the name to Fort Collins Heating and Air Conditioning, Inc., to better fit the times.

WHAT ARE YOUR WORDS TO LIVE BY?

I have always lived by the Golden Rule, "Do unto others as you would have them do unto you." It applies to life and business.

IF YOU WERE STARTING A COMPANY TOMORROW, WHAT WOULD THE TOP THREE CORE VALUES FOR YOUR COMPANY BE?

Our company has five core values: (Leadership, Excellence, Trust, Ethics and Community.) The top three would be Trust, Excellence and Ethics. We believe Trust is derived from the confident pursuit of honesty and accountability, which guarantees the loyalty of our customers and staff.

– Respondent: Glenn Frank, Owner



GOOD SAMARITAN SOCIETY LOVELAND VILLAGE

good-sam.com

2101 S. Garfield Ave. • Loveland 80537
Phone: 970.669.3100

BEST ASSISTED LIVING FACILITY



Years in business: 46
Number of employees: 235

WHAT IS AN INTERESTING FACT ABOUT YOU THAT FEW KNOW?

The average age of the residents at Loveland Village has gone from 82 in 2005 to 85 today, no matter what level of care they need. We currently house around 400 residents and plan on building 84 twin home units on our north property beginning in spring 2020.

WHAT ARE YOUR CORE VALUES?

- Calling** - Demonstrating enthusiasm for those we serve, our vocation and the organization's mission.
- Courage** - Having strength to persevere, innovate, use our voices and take action.
- Family** - Celebrating the connection and commitment we have to each other through it all.
- Community** - Providing care in a diverse range of settings and environments with a focus on the wellness of individuals.

- Service** - Sharing God's love through actions that reflect compassion, acceptance, love, humility and sincerity in keeping with the common Lutheran heritage of both organizations.
- Resolve** - Adhering to systems that align actions to excellence, efficiency and purpose.
- Advancement** - The pursuit of individual and organizational growth and development.

WHAT ARE YOUR WORDS TO LIVE BY?

Sharing God's love through actions that reflect compassion, acceptance, love, humility and sincerity.

– Respondent: Holly Turner, Director of Senior Living/Marketing